

# CARE HOME

## CQC SELF-ASSESSMENT - SAFE

### Learning culture

Q#	QUESTION	RESPONSE
1.	There is a range of evidence which supports that a proactive and positive culture of safety based on openness and honesty.	Yes,No,N/A
2.	Concerns about safety are listened to, safety events are investigated and reported thoroughly, and lessons are learned to continually identify and embed good practices.	Yes,No,N/A
3.	People feel safe and are supported to understand and manage any risks.	Yes,No,N/A
4.	Staff can speak up and report any safety concerns	Yes,No,N/A
5.	Safety concerns by whichever means they are raised are investigated and acted upon	Yes,No,N/A

### Safe systems, pathways and transitions.

Q#	QUESTION	RESPONSE
6.	There is evidence and demonstrate that we work with people and our partners in care to establish and maintain safe systems of care, in which safety is managed, monitored and assured.	Yes,No,N/A
7.	There is evidence that ensure continuity of care, including when people move between different services.	Yes,No,N/A
8.	Managers know what to do and who I can contact when things might be at risk of going wrong or a persons health condition may be worsening.	Yes,No,N/A
9.	Staff know what to do and who I can contact when things might be at risk of going wrong or a persons health condition may be worsening.	Yes,No,N/A
10.	People and their families know what to do and who I can contact when they consider things might be at risk of going wrong or a loved ones health condition may be worsening	Yes,No,N/A

### Safeguarding

Q#	QUESTION	RESPONSE
11.	There is evidence of working with people to understand what being safe means to them as well as with our partners on the best way to achieve this.	Yes,No,N/A
12.	There is evidence that confirms how the service concentrates on and supports improving people's lives while protecting their right to live in safety.	Yes,No,N/A
13.	There is evidence to underpin and support the ability for people to live and be free from bullying, harassment, abuse, discrimination, avoidable harm and neglect.	Yes,No,N/A
14.	There is evidence to underpin and demonstrate that concerns are raised and acted upon quickly and appropriately.	Yes,No,N/A
15.	There is evidence which supports staff understanding of safeguarding, what it is and how it must be reported	Yes,No,N/A

### Involving people to manage risks

Q#	QUESTION	RESPONSE
16.	There is evidence to demonstrate the service works with people to understand and manage their perceived and actual risks by thinking holistically so that care meets their needs.	Yes,No,N/A
17.	There is evidence to demonstrate the service works with people in a way that is safe and supportive to them and enables them to do the things that matter to them.	Yes,No,N/A
18.	There is evidence to demonstrate that people know what to do if they consider things might be at risk of going wrong or their health condition may be worsening.	Yes,No,N/A
19.	There is evidence that staff know how to deal with and respond to people who may express any risk related concerns.	Yes,No,N/A
20.	There is evidence to demonstrate that people are involved in decision making relating to their care and treatment irrespective of how small or large any change may be.	Yes,No,N/A
21.	There is feedback from people to confirm that they feel their care and support delivered by competent people.	Yes,No,N/A

### Safe environments

Q#	QUESTION	RESPONSE
22.	There are systems, procedures and processes in place which detect and control potential risks in the care environment.	Yes,No,N/A

23.	The service has evidence to demonstrate that it makes sure that the equipment supports the delivery of safe care.	Yes,No,N/A
24.	The service has evidence to demonstrate that it makes sure that the living environment and its facilities supports the delivery of safe care.	Yes,No,N/A
25.	The service has evidence to demonstrate that it makes sure that the technology and any technological equipment in place supports the delivery of safe care.	Yes,No,N/A
26.	People report and feedback that they feel safe within their living environments.	Yes,No,N/A
27.	Staff report and feedback that any safety concerns when reported are acted upon in a timely way.	Yes,No,N/A

## Safe and effective staffing

Q#	QUESTION	RESPONSE
28.	The service has sufficient evidence to underpin and support safe recruitment practices.	Yes,No,N/A
29.	The service management team makes sure there are enough suitably qualified, skilled and experienced people are on duty at all times.	Yes,No,N/A
30.	There is a dependency assessment tool in place which is routinely updated in accordance with peoples needs.	Yes,No,N/A
31.	The service management team can evidence that staff receive effective support, supervision and development.	Yes,No,N/A
32.	There is evidence of practice to demonstrate that staff work together effectively to provide safe care that meets people's individual needs.	Yes,No,N/A
33.	There is evidence of a staff training programme in place and staff completion of training modules is on target and on time in accordance with 'Skills for Care Guidance).	Yes,No,N/A
34.	Staff report and feedback that they consider their development, training and support needs are recognised and the programme in place is reflective of their needs.	Yes,No,N/A
35.	There is evidence to reflect and confirm that there are suitable 'back up' plans in place when there may be any staffing shortfalls.	Yes,No,N/A
36.	People and their family members confirm and support that in their opinion staff are suitable in their numbers and are suitably trained and qualified to undertake their roles competently.	Yes,No,N/A

## Infection prevention and control

Q#	QUESTION	RESPONSE
37.	There is evidence to support and underpin that the service routinely assesses and manage the risk of infection.	Yes,No,N/A
38.	There is evidence in place to confirm that in any circumstance when the service detects any infection control concern that it shares any concerns with appropriate agencies promptly to ensure control the risk of any infection spreading.	Yes,No,N/A
39.	There are policies and procedures in place which are routinely reviewed and updated which underpin and support infection control systems and processes.	Yes,No,N/A
40.	All staff are trained in infection control policies, processes and procedures	Yes,No,N/A
41.	There is an annual infection control statement in place	Yes,No,N/A

## Medicines optimisation

Q#	QUESTION	RESPONSE
42.	There is evidence in place which confirms and assures that the service makes sure that medicines and treatments are safe.	Yes,No,N/A
43.	There is evidence in place which confirms and assures that the service makes sure that all medication meets people's needs, capacities and preferences by enabling them to be involved in planning, including when changes happen.	Yes,No,N/A
44.	There is evidence in place to confirm that when medication needs or health conditions may change, these are reported via the appropriate medical services swiftly and that appropriate follow-up action is taken accordingly.	Yes,No,N/A
45.	There is evidence of routine medication reviews and that all medication dosages are optimized appropriately in accordance with their needs.	Yes,No,N/A